Procurement Plan dated November 2018
MODERNIZATION OF GOVERNMENT SERVICES IN THE REPUBLIC OF MOLDOVA PROJECT

I. General

1. Borrower: REPUBLIC OF MOLDOVA

2. Project Name: MODERNIZATION OF GOVERNMENT SERVICES IN THE REPUBLIC OF MOLDOVA PROJECT

3. Loan No.: 8774-MD

4. Credit No.: 6126-MD

5. Project ID No.: P148537

6. Coordination Agency: State Chancellery

7. Project Implementing Unit: State Chancellery through the e-Governance Agency

8. Bank's approval Date of the Procurement Plan
   November 2018

Procurement Notice: July 28, 2017

Period covered by this procurement plan: 2018 - 2023
II. Goods, Works and Non-Consulting Services

1. Prior Review Threshold in US$

Procurement Decisions subject to Prior Review by the Bank as stated in Appendix 1 to the World Bank’s ‘Guidelines: Procurement of Goods, Works and Non-Consulting Services under IBRD Loans and IDA Credits and Grants by World Bank Borrowers,’ dated January 2011 and revised July 2014 (Procurement Guidelines) – Thresholds for applicable procurement methods are determined by the Bank and agreed with the Borrower based on the assessment of the implementing agency’s capacity.

<table>
<thead>
<tr>
<th>No</th>
<th>Procurement Method</th>
<th>Prior Review Threshold</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goods and IT Systems</td>
<td></td>
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<tr>
<td>1.</td>
<td>ICB</td>
<td>( \geq 1,500,000 )</td>
<td>All Technical Specifications for ICT contracts subject to Prior Review. All contracts for digitization of services that have undergone re-engineering and 2 contracts under sub-component 1.3 subject to Prior Review.</td>
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<tr>
<td>2.</td>
<td>NCB</td>
<td>All contract subject to post review</td>
<td>All Technical Specifications for ICT contracts subject to Prior Review.</td>
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<td>3.</td>
<td>Shopping</td>
<td>All contract subject to post review</td>
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<tr>
<td>4.</td>
<td>Direct Contracting</td>
<td>( \geq 1,500,000 )</td>
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<tr>
<td>Works</td>
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<td>5.</td>
<td>ICB</td>
<td>( \geq 5,000,000 )</td>
<td>The World Bank’s Standard Bidding Documents (SBDs) for Procurement of Small Works will be used.</td>
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<tr>
<td>6.</td>
<td>NCB</td>
<td>All contract subject to post review</td>
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<tr>
<td>7.</td>
<td>Shopping</td>
<td>All contract subject to post review</td>
<td>A Shopping procedure may be used for very small value civil works contracts estimated to cost not more than US$200,000 per contract.</td>
</tr>
<tr>
<td></td>
<td>Direct Contracting</td>
<td>&gt;=4 000 000</td>
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<tr>
<td><strong>Non-Consulting Services</strong></td>
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<tr>
<td>9.</td>
<td>ICB</td>
<td>&gt;=1 500 000</td>
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<tr>
<td>10.</td>
<td>NCB</td>
<td>All contract subject to post review</td>
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<tr>
<td>11.</td>
<td>Shopping</td>
<td>All contract subject to post review</td>
<td></td>
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<tr>
<td>12.</td>
<td>Direct Contracting</td>
<td>&gt;=1 500 000</td>
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</table>

2. **Prequalification.** The Procurement Plan shall indicate which contracts will follow a prequalification procedure in accordance with the provisions of paragraphs 2.9 and 2.10 of the Guidelines.

   N/A

3. **Any Other Special Procurement Arrangements:**
   NCB the procurement procedure to be followed for National Competitive Bidding shall be the Open Bidding Procedure set forth in the Law on Public Procurement No. 131 dated July 3, 2015, as further amended on July 1, 2016, September 23, 2016 and October 3, 2016 (the “PPL”).
III. Selection of Consultants

1. Prior Review Threshold

Selection decisions subject to Prior Review by Bank as stated in Appendix I to the World Bank’s ‘Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits and Grants by World Bank Borrowers,’ dated January 2011 and revised July 2014 (Consultant Guidelines). Thresholds for applicable procurement methods (not limited to the list below) are determined by the Bank and agreed with the Borrower based on the assessment of the implementing agency’s capacity:

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<tr>
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<tbody>
<tr>
<td>1.</td>
<td>QCBS, QBS, FBS, LCS</td>
<td>&gt;=500 000</td>
<td>All ToRs subject to Prior Review</td>
</tr>
<tr>
<td>2.</td>
<td>QCBS, QBS, FBS, LCS and CQS</td>
<td>&lt;300 000</td>
<td>All ToRs subject to Prior Review</td>
</tr>
<tr>
<td>3.</td>
<td>Single Source Selection (Firms)</td>
<td>&gt;=500 000</td>
<td>Justification letters for all Prior and Post-Review Single source contracts shall be cleared by the Bank</td>
</tr>
<tr>
<td>4.</td>
<td>Individual Consultants</td>
<td>&gt;=200 000</td>
<td>All ToRs subject to Prior Review</td>
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<tr>
<td>5.</td>
<td>Individual Consultants Sole - Source</td>
<td>&gt;=200 000</td>
<td>Justification letters for all Prior and Post-Review Single source contracts shall be cleared by the Bank</td>
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</table>

2. **Short list comprising entirely of national consultants:** For assignments below USD 300,000 per contract a shortlist may comprise only national consultants.
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<th>Market Approach</th>
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<th>Specific Procurement Notice</th>
<th>Bid Submission / Opening / Minutes</th>
<th>Bid Evaluation Report and Recommendation for Award</th>
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<tbody>
<tr>
<td>MD-EGA-70929-GO-RFB / Procurement of equipment and furniture for piloting of Unified Centres for Public Services Delivery (CUPS)</td>
<td>Component 1: Administrative Service Modernization</td>
<td>Post</td>
<td>Goods</td>
<td>Open - National</td>
<td>2019/03/10</td>
<td>2019/03/25</td>
<td>2019/05/06</td>
<td>2019/06/05</td>
<td>2019/07/04</td>
<td>2020/01/14</td>
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<tr>
<td>MD-EGA-72417-GO-RFB / Procurement of Updated version of Public Services Portal</td>
<td>Component 2: Digital Platform and Services</td>
<td>Post</td>
<td>Goods</td>
<td>Open - International</td>
<td>2018/11/29</td>
<td>2018/12/01</td>
<td>2019/01/12</td>
<td>2019/02/11</td>
<td>2019/03/12</td>
<td>2021/03/25</td>
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<tr>
<td>MD-EGA-72418-GO-RFB / Procurement of MPay extension</td>
<td>Component 2: Digital Platform and Services</td>
<td>Post</td>
<td>Goods</td>
<td>Open - International</td>
<td>2019/01/29</td>
<td>2019/01/31</td>
<td>2019/03/14</td>
<td>2019/04/13</td>
<td>2019/05/12</td>
<td>2021/05/25</td>
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## Request for Bids

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<tbody>
<tr>
<td>MD-EGA-70967-GO-RFB / Procurement of IS - digitization of services that have undergone re-engineering (5 lots)</td>
<td>Component 2: Digital Platform and Services</td>
<td>Prior</td>
<td>Goods</td>
<td>Open - International</td>
<td>2019/12/10</td>
<td>2020/01/01</td>
<td>2020/02/12</td>
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<td>2020/04/25</td>
<td>2022/11/05</td>
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<td>MD-EGA-70937-GO-RFB / Procurement of HW and SW for Unified Call Center</td>
<td>Component 1: Administrative Service Modernization</td>
<td>Prior</td>
<td>Goods</td>
<td>Open - International</td>
<td>2018/10/01</td>
<td>2018/10/24</td>
<td>2018/12/05</td>
<td>2019/01/02</td>
<td>2019/02/14</td>
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<tr>
<td>MD-EGA-70968-GO-RFB / Procurement of IS digitization of services that have undergone re-engineering (5 lots)</td>
<td>Component 2: Digital Platform and Services</td>
<td>Prior</td>
<td>Goods</td>
<td>Open International</td>
<td>2020/08/17</td>
<td>2020/09/08</td>
<td>2020/10/20</td>
<td>2020/11/19</td>
<td>2021/01/01</td>
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<tr>
<td>MD-EGA-70971-GO-RFB / Procurement of IS digitization of services that have undergone re-engineering (4 lots)</td>
<td>Component 2: Digital Platform and Services</td>
<td>Prior</td>
<td>Goods</td>
<td>Open International</td>
<td>2021/04/26</td>
<td>2021/05/18</td>
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<td>2021/07/29</td>
<td>2021/09/10</td>
<td>2023/03/28</td>
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<td>MD-EGA-72413-GO-RFB / Procurement of Front-office digitization to allow users to electronically submit, pay and sign requests for services</td>
<td>Component 2: Digital Platform and Services</td>
<td>Prior</td>
<td>Goods</td>
<td>Open International</td>
<td>2019/04/15</td>
<td>2019/05/07</td>
<td>2019/06/18</td>
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<td>2019/08/30</td>
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<tr>
<td>MD-EGA-70972-GO-RFB / Procurement of IS - digitization of services that have undergone re-engineering (3 lots)</td>
<td>Component 2: Digital Platform and Services</td>
<td>Prior</td>
<td>Goods</td>
<td>Open International</td>
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<tr>
<td>MD-EGA-70940-GO-RFB / Procurement of IS for Unified Centers for Public Services Delivery (CUPS)</td>
<td>Component 1: Administrative Service Modernization</td>
<td>Post</td>
<td>Goods</td>
<td>Open - International</td>
<td>2019/03/10</td>
<td>2019/03/26</td>
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<td>Activity Reference No. / Description:</td>
<td>Component</td>
<td>Review Type</td>
<td>Category</td>
<td>Draft Request for Quotations</td>
<td>Receive Quotations</td>
<td>Comparison of Quotations</td>
<td>Notification of Intention of Award</td>
<td>Signed Contract</td>
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<tr>
<td>MD-EGA-72422-CS-FBS / CS for installation and configuration of an open-source e-learning platform and migration of content</td>
<td>Post</td>
<td>Consultant Services</td>
<td>2018/12/19</td>
<td>2019/01/10</td>
<td>2019/02/07</td>
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<td>Component 1: Administrative Service Modernization</td>
<td>MD-EGA-71444-CS-LCS / National Annual Citizen Survey on Public Perception, Uptake and Support of Government Services Modernization and e-Governance Reforms</td>
<td>Post</td>
<td>Consultant Services</td>
<td>2019/02/12</td>
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### Quality and Cost Based Selection (QCBS), Fixed Budget Based Selection (FBBS), Least Cost Based Selection (LCBS)

<table>
<thead>
<tr>
<th>Activity Reference No. / Description:</th>
<th>Component</th>
<th>Review Type</th>
<th>Category</th>
<th>Expression of Interest</th>
<th>Short List and Draft Request for Proposals</th>
<th>Opening of Technical Proposals / Minutes</th>
<th>Opening of Financial Proposals / Minutes</th>
<th>Combined Evaluation Report and Draft Negotiated Contract</th>
<th>Signed Contract</th>
<th>Contract Completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>MD-EGA-71881-CS-QCBS / Training of Unified Centers for Public Services Delivery (CUPS) and services providers staff</td>
<td>Component 3: Services Delivery Model Implementation</td>
<td>Post</td>
<td>Consultant Services</td>
<td>2019/05/14</td>
<td>2019/06/14</td>
<td>2019/07/12</td>
<td>2019/08/25</td>
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<tr>
<td>MD-EGA-71867-CS-QCBS / CS for providing assistance to public services providers in capability management and training</td>
<td>Component 3: Services Delivery Model Implementation</td>
<td>Post</td>
<td>Consultant Services</td>
<td>2018/11/12</td>
<td>2018/12/13</td>
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<tr>
<td>MD-EGA-71869-CS-QCBS / CS for aligning organizational structures and staffing to the New Model of Services Delivery and Effective</td>
<td>Component 3: Services Delivery Model Implementation</td>
<td>Post</td>
<td>Consultant Services</td>
<td>2019/01/23</td>
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<tr>
<td>Management of Human Resources</td>
<td>Post Consultant Services</td>
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</tr>
<tr>
<td>MD-EGA-71803-CS-QCBS Security testing of IT systems developed during the project</td>
<td>2018/10/15 2018/11/12 2018/12/10 2019/01/23 2019/02/13 2019/03/16</td>
<td>2019/12/14 2019/01/05 2019/02/02 2019/03/02 2019/03/16</td>
<td>2019/03/15 2019/04/15 2019/05/13 2019/06/26 2019/07/03</td>
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<tr>
<td>MD-EGA-71314-CS-QCBS Consulting Services for re-engineering of selected public services</td>
<td>2018/10/15 2018/11/12 2018/12/10 2019/01/23 2019/02/13 2019/03/16</td>
<td>2019/12/14 2019/01/05 2019/02/02 2019/03/02 2019/03/16</td>
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<tr>
<td>MD-EGA-71814-CS-CQS / CS to provide Training in cyber security, including development of the e-learning module</td>
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## PROCUREMENT

**Moldova : Modernization of Government Services in the Republic of Moldova**

### General Information

**Country:** Moldova  
**Bank’s Approval Date of the Original Procurement Plan:** 2018-09-22  
**Revised Plan Date(s) (if any):** 2020-05-07

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### Notes

- **ISD**: ISD - Information Society Development  
- **MD**: Moldova  
- **P1**: Public Procurement  
- **P4**: Private Procurement  
- **GPN**: Global Public Sector Network  
- **MID**: Ministry of Information Technologies and Communications  
- **MO**: Ministry of Finance  
- **MOL**: Ministry of Labour, Social Protection and Family  
- **MIN**: Ministry of National Defence  
- **MTRA**: Ministry of Trade and Regional Development  
- **RTC**: Republic of Turkey  
- **WEA**: World Bank  
- **YEN**: Yen  
- **USD**: United States Dollar  
- **EUR**: Euro  
- **GBP**: British Pound Sterling  
- **JPY**: Japanese Yen  
- **RUB**: Russian Ruble  
- **RSD**: Serbian Dinar  
- **TWD**: New Taiwan Dollar  
- **THB**: Thai Baht  
- **VND**: Vietnam Dong  
- **NZD**: New Zealand Dollar  
- **CAD**: Canadian Dollar  
- **AUD**: Australian Dollar  
- **INR**: Indian Rupee  
- **RNL**: Renminbi  
- **SGD**: Singapore Dollar  
- **TTH**: Togolese Franc  
- **USS**: United States Dollar  
- **VND**: Vietnamese Dong  
- **XAF**: Central African CFA Franc  
- **XCD**: East Caribbean Dollar  
- **XOF**: West African CFA Franc  
- **XPF**: Pacific CFA Franc  
- **ZAR**: South African Rand  
- **ZMW**: Zambian Kwacha  
- **ZWL**: Zimbabwe Dollar  
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**Digital Development Manager**

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