



Strengthening quality assurance and performance excellence in Thai higher education (P125572)

EAST ASIA AND PACIFIC | Thailand | Education Global Practice | Institutional Development Fund| FY 2011 |Seq No: 4 | ARCHIVED on 27-Aug-2015 | ISR16206 |

Implementing Agencies: Office of the Higher Education Commission, Office of the Higher Education Commission

Key Dates

Key Project Dates

Board Approval date:31-Mar-2011

Effectiveness Date:30-Jan-2012

Planned Mid Term Review Date:21-Feb-2014

Actual Mid-Term Review Date:15-Jul-2014

Original Closing Date:30-Jan-2015

Revised Closing Date:30-Jan-2015

Project Development Objectives

Project Development Objective (from IDF Proposal)

Link to CAS and/or ESW (core diagnostics, e.g., CPAR, CFAA, PER, CEM, etc.), and relationship to Bank operations The development objective of this grant is to enhance the capacity of the Office of Higher Education Commission (OHEC) in the area of quality assurance and performance excellence in higher education.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

Component A: Strategic Technical Assistance:(Cost \$160000.00 M)

Component B: Awareness Raising to Promote Performance Excellence Framework and Self Assessment:(Cost \$40000.00 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Moderately Satisfactory	● Moderately Satisfactory
Overall Risk Rating	--	● Low

Implementation Status and Key Decisions

The project was closed on January 30, 2015.



Just ahead of closing (and with the agreement of the World Bank task team), OHEC conducted a study tour in January 2015 to Singapore with the following three objectives: 1) to exchange knowledge on Education Criteria for Performance Excellence (EdPEX) and organizational development under EdPEX; 2) to allow project participants to learn about experiences on organizational development towards excellence from the leaders of organization that achieved rapid development and; 3) to create motives and encourages internal changes within organization; to become an example in organizational development for others. Thirty participants joined the study tour, including Senior Managements from participating universities, EdPEX Subcommittee and OHEC working team.

Throughout this project, a total of 5 workshops (for each cohort of universities) have been held, training more than 70 assessors (in this new approach). A final workshop was conducted in December 2015.

Reflecting lessons learnt from workshops, OHEC has revised the “Operation Manual” which will be used to conduct future workshops and guide future institutions in using the EdPEX tool.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	--	● Low
Macroeconomic	--	--	● Low
Sector Strategies and Policies	--	--	● Moderate
Technical Design of Project or Program	--	--	● Substantial
Institutional Capacity for Implementation and Sustainability	--	--	● Moderate
Fiduciary	--	--	● Low
Environment and Social	--	--	● Moderate
Stakeholders	--	--	● Substantial
Other	--	--	● Low
Overall	--	--	● Low

Results

Indicators



►Operational Manual for the assessment of performance excellence(Text,Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Only an English version of the Baldrige Performance Excellence Criteria existed.	The Operational Manual was translated in to Thai in February 2013. The manual was used to conduct workshops and guide 7 pilot institutions (Cohort 1) to conduct their first self-assessment reports.	The Operation manual in Thai version has been approved by OHEC and fully “operational (ie actively used when applying EdPex). The manual reflects lessons learnt during initial workshops.	Final EdPEx operational manual approved by OHEC and fully operationalized.
Date	30-Sep-2011	19-Feb-2013	30-Jan-2015	30-Jan-2015

►OHEC staff and assessors trained in the new performance excellence framework.(Text,Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	None of the OHEC’s staff and assessors are trained in using this the new performance excellence framework.	The two workshops held to date have resulted in 48 individuals being capable of being “assessors” using this new “EdPEx” tool. OHEC expect to have 50 assessors trained by the end of the project.	The 5 workshops held to date have resulted in more than 70 individuals being capable of being “assessors” (ie able to apply skills to assess new faculties using the EdPex tool).	About more than 70 OHEC staff and assessors trained in the new performance excellence framework apply skills in assessing 4-5 pilotpublic research universities.
Date	30-Sep-2011	31-Dec-2013	30-Jan-2015	30-Jan-2015

►Public universities assessed using the new performance excellence framework.(Text,Custom)


	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	EdPEx is only known to a few medical schools in Thailand.	EdPEx was used in 21 institutions.	21 faculties from 5 public universities have participated in the workshop on training to use EdPEx, and the lessons learnt from these experienced have been incorporated into a revised and fully operational manual.	Lessons learned from the use of EdPEx framework in 4-5 public pilot research universities documented for further improvement prior to sharing with the



				remaining universities.
Date	30-Sep-2011	31-Dec-2013	30-Jan-2015	30-Jan-2015

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P125572	TF-99480	Closed	USD	0.20	0.20	0.00	0.11	0.09	 54%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P125572	TF-99480	Closed	19-Oct-2011	30-Jan-2012	30-Jan-2012	30-Jan-2015	30-Jan-2015

Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.