Health Services Improvement Project (P145335)


Implementing Agencies: Ministry of Finance (Republic of Zambia), Ministry of Health

Key Dates

Key Project Dates

- Bank Approval Date: 21-Mar-2014
- Effectiveness Date: 31-Mar-2015
- Planned Mid Term Review Date: 30-Apr-2018
- Actual Mid-Term Review Date: 30-Apr-2018
- Original Closing Date: 30-Jun-2019
- Revised Closing Date: 30-Jun-2020

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is "to improve health delivery systems and utilization of maternal, newborn and child health and nutrition services in project areas."

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

<table>
<thead>
<tr>
<th>Name</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component 1: Strengthening capacity for primary and community level MNCH and nutrition services</td>
<td>$27.50 M</td>
</tr>
<tr>
<td>Component 2: Strengthening utilization of primary and community level MNCH and nutrition services through results based financing approaches</td>
<td>$24.00 M</td>
</tr>
<tr>
<td>Component 3: Strengthening project management and policy analysis</td>
<td>$15.50 M</td>
</tr>
<tr>
<td>Component 4: Contingent Emergency Response Component (CERC)</td>
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</tr>
</tbody>
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Overall Ratings

<table>
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<tr>
<th>Name</th>
<th>Previous Rating</th>
<th>Current Rating</th>
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<tbody>
<tr>
<td>Progress towards achievement of PDO</td>
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<td>Satisfactory</td>
</tr>
<tr>
<td>Overall Implementation Progress (IP)</td>
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<td>Moderately Satisfactory</td>
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<tr>
<td>Overall Risk Rating</td>
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</tr>
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</table>

Implementation Status and Key Decisions

The Zambia Health Services Improvement Project was approved by the World Bank Board on March 21, 2014 and became effective on March 31, 2015. The project restructuring was approved on August 7, 2019, which included the one-year extension of the Closing Date of the project from June 30, 2019 to June 30, 2020, change of the project’s implementation agency solely to Ministry of Health, and the addition of new Component 4 – the Contingent Emergency Response Component (CERC). In 2019, the project covered a total population of 5.2 million - 33% of Zambia’s total population.

The project has made significant positive gains in the project areas, such as putting in place strong platforms for health systems reforms and introduction of results-based management and financing through disbursement linked indicators at the national level, and results-based financing at...
the district level (district health management team, health facility levels). Moving forward, these platforms will support the Government of Zambia’s proposed move towards output-based financing and a focus on results. The project has also enhanced capacities in nurses and midwifery training in the pre-service, in-service and continuous professional development for health providers in post; enhanced technical capacities in management of RMNCAH-N; health financing; drugs and medical supply chain management, and evidence-based policy analysis.

## Risks

### Systematic Operations Risk-rating Tool

<table>
<thead>
<tr>
<th>Risk Category</th>
<th>Rating at Approval</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Political and Governance</td>
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</tr>
<tr>
<td>Macroeconomic</td>
<td>--</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Sector Strategies and Policies</td>
<td>--</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
<tr>
<td>Technical Design of Project or Program</td>
<td>--</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
<tr>
<td>Institutional Capacity for Implementation and Sustainability</td>
<td>--</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
<tr>
<td>Fiduciary</td>
<td>--</td>
<td>Moderate</td>
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<tr>
<td>Environment and Social</td>
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<td>Low</td>
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<tr>
<td>Stakeholders</td>
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</tr>
<tr>
<td>Other</td>
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</tr>
<tr>
<td>Overall</td>
<td>--</td>
<td>Substantial</td>
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</tbody>
</table>

## Results

### PDO Indicators by Objectives / Outcomes

**Improve health delivery systems for MNCH and nutrition services**

**IN00790305**

- **Deliveries by skilled health providers in the project areas (Custom) (Percentage, Custom)**

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>27.00</td>
<td>64.20</td>
<td>78.00</td>
<td>57.00</td>
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<table>
<thead>
<tr>
<th>Date</th>
<th>31-Dec-2013</th>
<th>31-Mar-2019</th>
<th>30-Sep-2019</th>
<th>30-Jun-2020</th>
</tr>
</thead>
</table>

**IN00790362**

- **Health facilities (health post, health centres and district hospitals) with all tracer drugs, vaccines, and nutritional commodities in stock in project areas (Custom, DLI) (Percentage, Custom, DLI)**

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>31-Dec-2013</td>
<td>31-Mar-2019</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
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</table>
## Health Services Improvement Project (P145335)

### Value

<table>
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<tr>
<th>Value</th>
<th>33.30</th>
<th>44.70</th>
<th>44.70</th>
<th>53.00</th>
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<tbody>
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<td>Date</td>
<td>31-Dec-2013</td>
<td>31-Mar-2019</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
</tr>
</tbody>
</table>

### Comments:

Improve utilization of MNCH and nutrition services

#### IN00790364

> Health centres (health post, health centres and district hospitals) offering integrated management of childhood illnesses (IMCI) based on new standard guidelines in the project areas (Custom) (Percentage, Custom)

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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<td>Date</td>
<td>31-Dec-2013</td>
<td>31-Mar-2019</td>
<td>30-Sep-2019</td>
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</tbody>
</table>

### Comments:

- Health centres offering IMCI based on new standard guidelines have been improved.
- The target has been achieved.

#### IN00790361

> Under-2 children received monthly growth monitoring and promotion (GMP) based on new standard guidelines in the project areas (Custom). (Percentage, Custom)

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<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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<td>Value</td>
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<td>31-Mar-2019</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>

### Comments:

- Only weight is being measured as part of the new standard guidelines for GMP.
- This is mainly due to inadequate GMP equipment and lack of updated under-five cards to conduct comprehensive growth monitoring and promotion based on the new standard guidelines.
- There has been a delay in procurement of under-five cards.

#### IN00790363

> Fully immunized children at 12 months of age in the project areas (Custom). (Percentage, Custom)

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<thead>
<tr>
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<td>Date</td>
<td>31-Dec-2013</td>
<td>30-Sep-2019</td>
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</tr>
</tbody>
</table>

### Comments:

- The indicator has been achieved and surpassed the target.

### Overall Comments

The PDO Indicators have been updated in line with the last approved Restructuring Paper.

### Intermediate Results Indicators by Components
Component 1: Strengthening capacity for primary and community level MNCH and nutrition services

<table>
<thead>
<tr>
<th>Indicator</th>
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<td>Comments</td>
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</tbody>
</table>

This refers to health workers trained in the 3-months in-service induction training for nurses and midwives. Hence the data entry has been corrected.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Baseline</th>
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<th>Actual (Current)</th>
<th>End Target</th>
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</thead>
<tbody>
<tr>
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</tr>
<tr>
<td>Date</td>
<td>31-Dec-2013</td>
<td>31-Mar-2019</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
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<table>
<thead>
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<td>31-Dec-2013</td>
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<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
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New indicator to measure placement of skilled health providers in rural health facilities

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<td>30-Sep-2019</td>
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Data currently not available

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<tr>
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<td>30-Sep-2019</td>
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<tr>
<td>Comments</td>
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### Baseline, Actual (Previous), Actual (Current), End Target

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<td>30-Jun-2020</td>
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**Comments:**
- New indicator to measure coverage of IRIs based approved Restructuring Paper

### Baseline, Actual (Previous), Actual (Current), End Target

<table>
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<tr>
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<th>Date</th>
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<th>Actual (Current)</th>
<th>End Target</th>
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### Baseline, Actual (Previous), Actual (Current), End Target

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### Baseline, Actual (Previous), Actual (Current), End Target

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### Component 2: Strengthening utilization of primary and community level MNCH and nutrition services

<table>
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<th>Value</th>
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### Baseline, Actual (Previous), Actual (Current), End Target

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<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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### Baseline, Actual (Previous), Actual (Current), End Target

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<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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<td>4.00</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
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<tr>
<td>People who have received essential health, nutrition, and population (HNP) services (Number, Corporate)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------------------------------------------------------------</td>
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<tr>
<td>Baseline</td>
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<td>Actual (Current)</td>
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<td>31-Dec-2018</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
<td></td>
</tr>
</tbody>
</table>

Comments: This is a composite CRIs Indicator that has been corrected as follows:
- Yearly targets including end targets for all CRIs have been revised
- The actual data for achieved CRIs have been corrected based on the DHIS-2.

<table>
<thead>
<tr>
<th>People who have received essential health, nutrition, and population (HNP) services - Female (RMS requirement) (Number, Corporate Supplement)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of children immunized (Number, Corporate Breakdown)</th>
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</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of women and children who have received basic nutrition services (Number, Corporate Breakdown)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of deliveries attended by skilled health personnel (Number, Corporate Breakdown)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Women attending ANC within the first three months of Pregnancy in the project areas (Custom, DLI) (Percentage, Custom, DLI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

Comments: New indicator to measure coverage of ANC during the First trimester.

<table>
<thead>
<tr>
<th>Lactating women accessing post-natal care within six days in the project areas (Custom, DLI) (Percentage, Custom, DLI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
<tr>
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<table>
<thead>
<tr>
<th>IN00798474</th>
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</table>

<table>
<thead>
<tr>
<th>IN00798500</th>
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</table>

3/8/2020
## Baseline Data and Results

### Component 3: Strengthening project management and policy analysis

#### IN00790367

**Health policy analysis conducted and results disseminated nationally (Cumulative, Custom) (Number, Custom)**

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<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
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<tr>
<td>Date</td>
<td>31-Dec-2013</td>
<td>31-Oct-2018</td>
<td>30-Sep-2019</td>
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</tbody>
</table>

**Comments:** Indicator achieved and surpassed the end target

#### IN00790370

**Districts with community information system integrated DHIS-2 in project areas (Cumulative, Custom) (Number, Custom)**

<table>
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<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
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<td>31-Dec-2013</td>
<td>31-Oct-2018</td>
<td>30-Sep-2019</td>
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</tbody>
</table>

**Comments:** Indicator lagging. Implementation has substantially delayed

#### IN00798521

**NHCs implementing community health management information system (CHMIS) in targeted in the project areas (Cumulative, Custom) (Number, Custom)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>2,091.00</td>
<td>2,000.00</td>
</tr>
<tr>
<td>Date</td>
<td>31-Dec-2013</td>
<td>30-Sep-2019</td>
<td>30-Jun-2020</td>
</tr>
</tbody>
</table>

**Comments:** New indicator introduced to measure strengthening of health information systems at community level.

### Overall Comments

- A new indicator to measure coverage of postnatal services
- Indicator introduced to measure coverage of community RBF
- Indicator achieved and surpassed the end target
- Indicator lagging. Implementation has substantially delayed
- New indicator introduced to measure strengthening of health information systems at community level.
The intermediate Indicators have been revised following project restructuring that was approved in the last Restructuring Paper on August 7, 2019 as follows:

- Changing the CRIs from PDO indicators to IRIs;
- Dropping 4 IRIs because they are no longer relevant;
- Introducing 11 IRIs to better monitor the project focus on health systems strengthening and increasing the coverage of services in the project target areas.

**Disbursement Linked Indicators**

<table>
<thead>
<tr>
<th>IN00790380</th>
<th>►DLI 1 Capacity to implement comprehensive pre-service training program on MNCH-N for nurses and midwives strengthened. (Number, Output, 2,000,000.00, 100.00%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
<td>Actual (Previous)</td>
</tr>
<tr>
<td>Value</td>
<td>0.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
</tr>
<tr>
<td>Comments:</td>
<td>Nine Nurse and Midwifery Training Institutions were strengthened based on the capacity building plans that were developed. The Enhanced Nurse and Midwifery curriculum was implemented countrywide in all nurse and Midwifery Training institutions.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>IN00790381</th>
<th>►DLI 2 Vacancies in primary health facilities in Targeted Provinces filled by newly recruited nurses and midwives who have completed the three (3) month induction in-service training in MNCH-N increases (Number, Intermediate Outcome, 2,600,000.00, 57.69%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
<td>Actual (Previous)</td>
</tr>
<tr>
<td>Value</td>
<td>0.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
</tr>
<tr>
<td>Comments:</td>
<td>The three (3) month induction in-service training on MNCH and nutrition was introduced as a stop gap measure for all newly graduates in nursing and midwifery so that they are introduced to the new technologies in management of MCH and nutrition. The 3-month induction course was stopped in December 2017 following graduation of nurses and midwives who had undergone pre-service training based on the enhanced curriculum in MNCH and nutrition. The DLI was subsequently dropped during the project restructuring and resources reallocated to scaling up high impact MNCH interventions.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>IN00799348</th>
<th>►DLI 3 Nurses and Midwives in primary health facilities in Targeted Provinces who have completed the continuing professional development (CPD) training in MNCH-N increases. (Number, Output, 2,000,000.00, 100.00%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
<td>Actual (Previous)</td>
</tr>
<tr>
<td>Value</td>
<td>0.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
</tr>
<tr>
<td>Comments:</td>
<td>The development of the curriculum for Continued Professional Development (CPD) was delayed. This delayed the implementation of the training program.</td>
</tr>
</tbody>
</table>
** ►DLI 4 Primary health facilities in Targeted Provinces stocked with all tracer drugs increases (Percentage, Outcome, 2,300,000.00, 45.65%)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>33.30</td>
<td>--</td>
<td>44.70</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>

** ►DLI 5 Regional essential commodities storage and distribution hubs established in Targeted Provinces (Number, Intermediate Outcome, 2,000,000.00, 100.00%)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>--</td>
<td>5.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>

** ►DLI 6 The electronic Zambia Inventory Control System (eZICS) is piloted and implemented in Targeted Provinces (Percentage, Outcome, 2,000,000.00, 10.00%)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>--</td>
<td>60.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>

Comments: Following the Ministry of Health policy shift to implement the electronic Logistics Management Information System (eLMIS) throughout the country as opposed to scaling up the electronic Zambia Inventory Control System (eZICS) pilot this DLI was dropped and resources converted into input-based financing and reallocated to scaling up high impact MNCH-Nutrition interventions. The project will support the evaluation of the eZICS pilot being implemented in the 60 districts.

** ►DLI 7 Women registered during the first trimester of their pregnancy in targeted Provinces increases (Percentage, Intermediate Outcome, 1,300,000.00, 70.38%)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>9.00</td>
<td>--</td>
<td>59.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>

** ►DLI 8 Mothers who delivered at health facilities in Targeted Provinces and who received post-natal care increases (Percentage, Intermediate Outcome, 2,000,000.00, 69.00%)**

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>37.00</td>
<td>--</td>
<td>89.00</td>
</tr>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
</tr>
</tbody>
</table>
D LI 9 Outreach Centers in Targeted Provinces conducting GMP monitoring following national standards and guidelines increases (Number, Output, 1,700,000.00, 47.79%)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>March 31, 2015 to June 30, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>--</td>
<td>--</td>
<td>30-Sep-2019</td>
<td>--</td>
</tr>
</tbody>
</table>

Data on Financial Performance

Disbursements (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>% Disbursed</th>
</tr>
</thead>
<tbody>
<tr>
<td>P145335</td>
<td>IDA-53940</td>
<td>Effective</td>
<td>USD</td>
<td>52.00</td>
<td>52.00</td>
<td>0.00</td>
<td>40.25</td>
<td>6.83</td>
<td>85%</td>
</tr>
<tr>
<td>P145335</td>
<td>TF-16639</td>
<td>Effective</td>
<td>USD</td>
<td>15.00</td>
<td>15.00</td>
<td>0.00</td>
<td>12.00</td>
<td>3.00</td>
<td>80%</td>
</tr>
</tbody>
</table>

Key Dates (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Orig. Closing Date</th>
<th>Rev. Closing Date</th>
</tr>
</thead>
</table>

Cumulative Disbursements
### Restructuring History

Level 2 Approved on 28-Jun-2019

### Related Project(s)

There are no related projects.