Solomon Islands Community Governance and Grievance Management Project (P147005)

Key Dates

Key Project Dates

- Bank Approval Date: 29-Sep-2014
- Effectiveness Date: 05-Nov-2014
- Original Closing Date: 30-Apr-2019
- Revised Closing Date: 30-Apr-2019

Project Development Objectives

- Project Development Objective (from Project Appraisal Document): The development objective of the project is to strengthen community grievance management capabilities and enhance the effectiveness of linkages with government in targeted communities.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

- No

Components

Overall Ratings

<table>
<thead>
<tr>
<th>Name</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Progress towards achievement of PDO</td>
<td>Moderately Satisfactory</td>
<td>Moderately Satisfactory</td>
</tr>
<tr>
<td>Overall Implementation Progress (IP)</td>
<td>Moderately Satisfactory</td>
<td>Moderately Satisfactory</td>
</tr>
</tbody>
</table>

Implementation Status and Key Decisions

Progress toward achievement of the Project Development Objective is currently rated moderately satisfactory, with project indicators and intermediate results indicators largely met. Support and buy-in from a broad range of Solomon Island counterparts including communities, provincial governments, line ministries and the Royal Solomon Islands Police Force (RSIPF), remains strong. The project has now expanded into a third province, and the expansion into a fourth and final province for this phase of the project is nearly complete.

Providing the necessary support to project activities across all four provinces will be a challenge. Broader national discussions about the nature of
local-level governance and community-state linkages, to which this project contributes, are important to the continuing success of the project.

### Risks

**Overall Risk Rating**

<table>
<thead>
<tr>
<th>Risk Category</th>
<th>Rating at Approval</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall</td>
<td>--</td>
<td>● Substantial</td>
<td>● Substantial</td>
</tr>
</tbody>
</table>

**Comments**

The substantial risk rating (unchanged from the previous ISR) is justified by:

(a) the relative newness of the project endeavor (explicitly anticipated at the outset to be the first project in a 10-15 year commitment to achieving results in local-level governance across Solomon Islands);

(b) the dependence of aspects of project expansion and consolidation on negotiations between the implementing agency and provincial governments, which have their own dynamics that affect the time they take - meaning that project implementation can be slower than was anticipated at the outset;

(c) the low capacity of the PMU to support the expansion and consolidation of the project, including difficulty recruiting and retaining suitably qualified and experienced staff, and weaknesses in the performance management of poorer-performing staff; and

(d) the extremely limited fiscal resources available to provinces to fund the salaries of the COs (which are one of the contributions that provinces make to the project, and which provide a clear signal of their ownership/buy-in), which is unlikely to change in the near future given the overall fiscal crisis in Solomon Islands.

### Results

**Project Development Objective Indicators**

#### Direct project beneficiaries (number) (Number, Custom)

<table>
<thead>
<tr>
<th>Category</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>6,801.00</td>
<td>6,801.00</td>
<td>15,200.00</td>
</tr>
</tbody>
</table>

**Comments**

A mid-term beneficiary survey was undertaken in November 2016 and all results against PDO indicators are based on this survey. In Rennell and Bellona (Renbel) Province, 144 randomly selected people were interviewed across 5 wards. In Makira Ulawa (Makira) Province, 143 randomly selected people were interviewed across 5 wards. A detailed methodology is available in the document "Community Governance and Grievance Management Project Review - February 2017" uploaded to WBDocs.

These figures include Makira and Renbel Province. They will be updated when the baseline survey for the two new provinces (Malaita and Central) is completed and the results analysed.
The detailed calculation methodology for this indicator is outlined below:

**Indicator One Calculation Methodology**

1. Estimate population of CO catchment area from Baseline Survey data:
   - **Renbel**: 2,189 (1,313 aged 15+) (Total estimated 2015 Renbel Province population: 3,425)
   - **Makira**: 6,760 (3,839 aged 15+) (Total estimated 2015 Makira-Ulawa Province population: 45,787)

2. Calculate % of catchment area deemed beneficiaries
   - Composite of 3 questions from perceptions survey (see below: Q26, Q47, Q48).
   - Respondents deemed a beneficiary if any one of the three questions has a positive response of a beneficial interaction with a CO. (Included responses in italics, below).

   **26** What involvement have you had with the CO/VPW?
   - 1 = Helped me/my family to manage/resolve conflict; 2 = Supported me/my family to connect with Province, Ministries, Police; 3 = Helped mediate and/or resolve conflict my community; 4 = Attended community meetings held by CO/VPW; 5 = None; 6 = Other: _____________________ 98 = Don’t Know

   **47** How do you feel about the work the CO/VPW has been doing in your community?
   - 1 = I am very satisfied 2 = Satisfied 3 = A little satisfied 4 = Not satisfied 5 = Not satisfied at all 6 = Other: ________________ 98 = Don’t know

   **48** What has been the most positive change in your community due to the work of the CO/VPW? (Select all that apply)
   - 1 = Better communication in the community 2 = Local leaders performing better 3 = Fewer disputes 4 = More information about government 5 = Better connection to provincial government 6 = Better connection to police 7 = No positive changes 8 = Other: ________________ (If positive response) 98 = Don’t know

   Composite figure calculated at 76% of respondents deemed direct project beneficiaries

3. Calculate number of direct project beneficiaries:
   - Sum of (Renbel + Makira) encatchment * average project beneficiaries:
     - 1. **Total Population**: 6,801 (8,849 * 76%)
     - 2. **Population 15+**: 3,915 (5152* 76%)

4. Calculate gender breakdown of beneficiaries:
   - Male / Female Breakdown of 76% average beneficiaries:
     - 1. Male: 80.8%
     - 2. Female: 71.2%

   Baseline (and census) breakdown of population: 51% Male, 49% Female
   - Normalized beneficiaries breakdown (out of 100): 41 Male, 35 Female
   - Therefore: 46% Female Beneficiaries
### Of which female (percentage) (Percentage, Custom Supplement)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
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<td>0.00</td>
<td>46.00</td>
<td>46.00</td>
<td>50.00</td>
</tr>
</tbody>
</table>

### Beneficiaries who experience improvements in (a) accessibility (Percentage, Custom)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
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<tr>
<td>Value</td>
<td>0.00</td>
<td>59.00</td>
<td>59.00</td>
<td>70.00</td>
</tr>
</tbody>
</table>

**Comments**

On methodology/data, see comment for PDO indicator 1.

### and (b) effectiveness of community grievance management mechanisms (percentage) (Percentage, Custom Supplement)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>77.00</td>
<td>77.00</td>
<td>70.00</td>
</tr>
</tbody>
</table>

### Beneficiaries who perceive improvements in linkages with government (percentage) (Percentage, Custom)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>68.00</td>
<td>68.00</td>
<td>70.00</td>
</tr>
</tbody>
</table>

**Comments**

On methodology/data, see comment for PDO indicator 1.
Overall Comments

Intermediate Results Indicators

(Component 1: Revitalizing Government-Community Linkages) Participating provincial governments (number) (Number, Custom)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4.00</td>
<td>4.00</td>
<td>4.00</td>
</tr>
</tbody>
</table>

Comments

Participating provincial governments
With the signing of the Participation Agreement with Central (June 2018), the number of participating provinces has increased to the target value of 4. Community awareness discussions have since been held in ward clusters in Central, and the recruitment of Provincial Community Officers is now underway, with appointment expected in December 2018.

Community Officers recruited and inducted (number)
With the recruitment and induction of the Malaita Province Community Liaison Officers (CLOs), the number of COs has now risen to 52. Central Province recruitments are currently expected to be completed in December 2019.

Number of provincial/national public officials visiting communities facilitated by the project
The additional officials visiting communities facilitated by the project since the previous ISR is calculated as 84, bringing the total to 619. The calculation of 84 comes from the M&E records maintained by the project, and includes national officials, provincial officials and police visiting communities in Makira as part of community awareness activities in Jul-Aug 2018, induction training and community awareness in Malaita in Sep 2018, and community awareness and selection of PCOs in Central in Oct 2018.
### Community Officers recruited and inducted (number) (Number, Custom Supplement)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
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<td>52.00</td>
<td>52.00</td>
<td>80.00</td>
</tr>
</tbody>
</table>

### Number of provincial/national public officials visiting communities facilitated by the project (Number, Custom Supplement)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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<tbody>
<tr>
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<td>619.00</td>
<td>619.00</td>
<td>480.00</td>
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### Component 2: Strengthening the Capabilities of Community Officers Community agreements reached (number (Number, Custom))

<table>
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<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
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<td>52.00</td>
<td>52.00</td>
<td>80.00</td>
</tr>
<tr>
<td>Date</td>
<td>05-Nov-2014</td>
<td>28-Nov-2018</td>
<td>28-Nov-2018</td>
<td>05-Apr-2019</td>
</tr>
</tbody>
</table>

**Comments**

**Community agreements reached**

"Community agreements" refer to agreements over the CO job description and role reached at community meetings held to select COs, as indicated by show of hands and recorded in the minutes of those meetings - it does not refer to written community agreements. This figure is equal to the above number of COs currently recruited and inducted.

**Community Officers that achieve a satisfactory rating of performance (percentage)**

This is calculated by taking the average of (1) the community satisfaction rating from the mid-term survey question (as detailed in the pervious ISR) and (2) a Provincial Government rating based on how many COs have been replaced. The second rating is updated (if necessary) with each ISR.
### Community Officers that achieve a satisfactory rating of performance (percentage) (Percentage, Custom Supplement)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
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<td>63.00</td>
<td>63.00</td>
<td>70.00</td>
</tr>
</tbody>
</table>

**Overall Comments**

### Data on Financial Performance

#### Disbursements (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>Disbursed</th>
</tr>
</thead>
<tbody>
<tr>
<td>P147005</td>
<td>TF-18206</td>
<td>Effective</td>
<td>USD</td>
<td>3.08</td>
<td>3.08</td>
<td>0.00</td>
<td>2.20</td>
<td>0.88</td>
<td>72%</td>
</tr>
</tbody>
</table>

#### Key Dates (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Orig. Closing Date</th>
<th>Rev. Closing Date</th>
</tr>
</thead>
</table>

### Cumulative Disbursements

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12/22/2018  Public Disclosure Copy
Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.